

COMPLAINTS FORM

M247 sets high standards for all its services, and we aim to always meet those standards. If we get something wrong, and you have a complaint, we want you to tell us.

Please complete the following form andreturn it by email to**:** [**customercare@m247.com**](mailto:customercare@m247.com)

|  |  |
| --- | --- |
| Date |  |
| First name |  |
| Last name |  |
| Company Name |  |
| Address |  |
| Contact number |  |
| Email address |  |

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| What are the details of your complaint? (attaching any relevant documentation in support of your complaint) |

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| Have you brought this to our attention previously? If so what date and with whom did you speak? |

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| Please tell us what you would like the outcome to be. |